

# SURPRISE **INDEPENDENT**

## UNIQUE RIDE SHARING PROGRAM FOCUSES ON SENIORS EXPANDS TO SURPRISE



service for seniors, announced that it is expanding its coverage area to include Surprise and other Northwest Valley areas.

Envoy America is a ride service offering an alternative to taxi and rideshares for seniors and others who cannot drive. Instead of the standard curbside service of other transportation companies, Envoy America offers a door-to-door service where drivers are companions for their clients and remain with them until they are back home.

Drivers will walk with their clients through a grocery store and even assist by taking items from the upper and lower shelves and placing them in the basket. Envoy America is able to do this because clients are purchasing a block of time, not by the mile where drivers are quick to move on to the next passenger.

Northwest Valley locations include Surprise, Sun City, Sun City West, El Mirage, Peoria and Glendale. These areas mark Envoy America's latest service area expansion.

The company, which began operating in May 2015, currently serves clients in the Scottsdale, Fountain Hills, Paradise Valley and North Phoenix areas and expanded to the East Valley (Mesa, Gilbert, Chandler,

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Tempe) in September. Clients can call Envoy America at (602) 687-6345 to schedule service or check on availability in their area.

“We designed Envoy America to assist seniors who cannot drive or are uncomfortable with driving to retain their independence and conduct their daily chores such as physician visits and shopping,” Envoy America co-founder K.C. Kanaan said. “As word spread, we immediately heard from prospective clients in the Northwest Valley asking when we would start serving the area. We are pleased to say we listened and are now offering service to the Northwest Valley.”



Cofounder Andy Beran added that Envoy America is looking at opening new coverage zones in the Phoenix metro area. Eventually, the company plans to expand the company nationwide to cities with

similar senior bases.

Envoy America is a subscription-based service. Each subscription includes a guaranteed number of pre-paid hours each month to meet every day travel needs such as errands, medical appointments and social outings.

Clients schedule their appointment and many will request specific drivers. Drivers are carefully chosen, background checked, drug tested and trained to provide the highest levels of customer service. No cash is required and drivers are not allowed to accept tips.